

Special Investigative Unit (SIU)

Pilgrim Insurance Special Investigation Services is a dedicated fraud division having specialized expertise and resources committed to minimizing the adverse effects of fraud for our clients.

Our SIU department solely focuses on providing professional, timely, quality and cost-effective investigations to the insurance industry.

The primary benefit for leveraging outside services to a highly skilled and experienced unit is to ascertain anti-fraud expenditures while getting the best return on your investment.

How we can help:

- **We investigate all potential fraud situations, providing a thorough investigation that will sufficiently support all recommendations made for a final resolution of the claim.**
- **We are staffed with experienced and dedicated investigators that average 20 years experience in the insurance industry and the attorney general's office.**
- **Fraud prevention training for your claims and underwriting staff.**
- **Our SIU team's professional development is ongoing and includes monthly New England Association of Insurance Fraud Investigators (NEAIFI) meetings and other SIU training seminars that allow us to strengthen our technical skills and keep ahead of an ever changing industry.**
- **Liaison with insurance fraud organizations, state fraud regulators and law enforcement agencies.**
- **Quality control measures are in place to ensure that our clients are receiving a timely, quality and cost effective product.**
- **Litigation Support: depositions, interrogatories and examinations under oath.**
- **We consult and consider each individual state's SIU standards for investigation of suspicious claims as part of our special investigative process. In Massachusetts we utilize the Commonwealth Automobile Reinsurers (CAR) SIU standards and report all documented avoidance to them on a quarterly basis.**
- **We adhere to privacy laws and regulations while investigating all claims.**
- **Open and closed file reviews to determine potential SIU referrals.**